

Financial Inclusion Facilitator – 30 hours per week

Empowering – Compassionate – Organised – Trauma-Informed – Collaborative – Hopeful – Faith-Led

Do some of the words above describe you? Could you help people facing financial insecurity to build confidence, stability and hope for the future? Could your skills help connect people with practical support, community and opportunities to move beyond crisis?

We're looking for a compassionate and proactive Financial Inclusion Facilitator to join our Client Pathways Team. This role will support clients across inHope's different venues – including our Foodbank outlets, Wild Goose Day Centre and Spring of Hope Night Shelter. You'll work directly with clients experiencing food poverty, homelessness, financial hardship and other complex challenges and will be helping them to access financial inclusion support, develop confidence with money matters and connect with wider support services and community networks.

The role combines practical support, relationship building and collaborative working across inHope teams and external partners. You'll help create psychologically and trauma-informed environments where people feel safe, respected and empowered. You'll also contribute to the development of sustainable financial empowerment support across the charity, helping clients access advice, reduce financial pressures and strengthen resilience.

*I feel like Financial Inclusion work makes a real difference to people's lives –
giving them somewhere safe to chat and get support
(Previous Financial Inclusion Facilitator)*

Further information about this role and the Job Description are available via our website: www.inhope.uk/get-involved/work-with-us. To discuss this role, or find out more, please contact: HR@inhope.uk and we will set up a conversation with the line manager for this role.

There is an Occupational Requirement for this role to be filled by a practicing Christian. Our Statement of Faith, Vision and Values and our Equality, Diversity and Inclusion Policy are available upon request and online at www.inhope.uk.

- Salary: circa £21,845K pa, subject to experience (£27,310 FTE).
- Hours worked per week: 30.
- 22.5 days holiday plus paid Bank Holidays.
- Workplace pension with matched contribution of up to 5%.
- Access to inHope's Employee Assistance Programme.
- Option for hybrid working.

Applicants:

We welcome applications from all communities and backgrounds. We particularly encourage applications from those with lived-experience.

About inHope:

inHope is an established Christian charity with a broad support base that has been working in Bristol since the mid-80's. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to reach their God given potential free from injustice and insecurity.

"The Wild Goose Cafe is a real hope to lots of people; it keeps people alive!" - Wild Goose client

"They're all very kind at the Spring of Hope, they don't judge you and they're really helpful." - Spring of Hope client

Application Process:

You can apply by either:

- A. Downloading and completing the [application form from our website](#), **or**
- B. Submit your CV with a covering letter which addresses the following:
 - i. A professional statement saying how you meet the requirements of the role as given in the Job Description and giving examples of how your knowledge, experience and skills demonstrate your suitability for this role (no more than 750 words); and
 - ii. A personal statement saying how your Christian faith has developed over time, and how you see your faith being worked out in practice through the role applied for (no more than 500 words).

Your application form or CV and covering letter, must be sent to: HR@inhope.uk by 9am Monday 22nd June.

If you would like support with completing your application please contact our HR team using the e-mail above or by calling 0117 330 1230 (please select general enquiries).

Screening conversations / interviews may be held for shortlisting purposes, where deemed helpful.

Applications may be considered and interviews held prior to the closing date. We will update the advert should an appointment be made prior to the closing date.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.